

Disclaimer. Confidentiality Policy of UkrAgroConsult LLC

1. General provisions

UkrAgroConsult LLC (hereinafter referred to as UkrAgroConsult) informs you (website users and/or counterparties) that it respects confidential information of any person. The data collected on our websites ukragroconsult.com and agrisupp.com are processed and used in strict adherence to the General Data Protection Regulation, GDPR; Regulation (EU) 2016/679) and current law of Ukraine.

This Confidentiality Policy of UkrAgroConsult (hereinafter referred to as the Confidentiality Policy) defines the following:

- purpose of collection, procedure of collection, use and processing of personal data provided by you on the websites: <http://www.ukragroconsult.com/>, <http://agrisupp.com/>;
- procedure of protecting personal data;
- your rights with regard to personal data provided to us, in particular rectification of the collected information by you and the procedure of erasing such information;
- other provisions on personal data.

The terms used in this Confidentiality Policy comply with the General Data Protection Regulation, GDPR; Regulation (EU) 2016/679) (hereinafter referred to as GDPR).

2. Disclaimer

Information in UkrAgroConsult reports and market research has been obtained from commercial, government, and statistics entities we believe to be reliable. UkrAgroConsult does not guarantee its accuracy or completeness, neither attests in any form the fact of its reliability. The conducted analysis, expressed opinions, and obtained conclusions are valid solely within the scope of assumptions stated in UkrAgroConsult reports and market research, reflect our unbiased view as of the date of the reports and market research, and are subject to change without notice.

UkrAgroConsult reports and market research are intended for information purposes only. UkrAgroConsult hopes the customer considers the information useful for his or her business. However, by accepting this disclaimer, the customer agrees that he or she must not rely solely on this information when making business decisions.

UkrAgroConsult will accept no responsibility for consequences of the customer's activity or inactivity, neither for consequences of economic or political changes.

3. Purpose of collection, procedure of collection, use and processing of personal data

UkrAgroConsult only collects personal information if you voluntarily submitted it or clearly expressed your consent to its use, and only for the following purposes:

- providing you with a user account;
- fulfilling your order;
- sending you an order confirmation;
- assessing the needs of your business to determine suitable products;

- sending you requested information on our products;
- sending product updates or other product-related information;
- sending you newsletters;
- sending marketing communications, from UkrAgroConsult or other companies in our group;
- answering to your questions and concerns;
- improving our website ukragroconsult.com;
- complying with legal / tax obligations regarding applicable laws

UkrAgroConsult collects the following personal data from you:

1. when you are on our website ukragroconsult.com;
 - technical information such as your IP address, browser type and operating system, referring/exit pages, pages viewed, access dates;
2. when you create your account:
 - contact details such as email, last and first name;
3. when you ask for a product information:
 - contact details such as email, last and first name, phone number, company name;
4. when you purchase a product of UkrAgroConsult:
 - company related information such as company full name, industry, phone number, email address, country, payment currency, legal address, postal address;
 - preferences information such as browsing & order history, marketing preferences.

The data submission is not mandatory. However, failure to submit data marked as mandatory will prevent UkrAgroConsult from providing services to you. On the other hand, failure to submit additional data will not affect the accessibility of the Service to you.

When you visit our website, certain data are automatically written to UkrAgroConsult's servers for system administration, as well as for statistical or reserve purposes. The written data contain the name of your Internet service provider, in some cases your IP-address, your browser's name and version, the operational system of the computer used for visiting our website, the website you use to visit us, the addresses of the websites you are visiting simultaneously with ours and, if possible, the search parameters that brought you to our website. Depending on circumstances, such information makes it possible to conclude what is the audience visiting our website. However, no personal data are used in this context. Only anonymized information can be used. If UkrAgroConsult transfers information to an external provider, every possible technical and organizational measure is taken to ensure that this transfer is carried out in line with current law on personal data protection.

If you submit us personal information on other persons, or if other persons submit us information on you, we shall only use this information for the purpose for which it was submitted.

UkrAgroConsult does not rent or sell your personal information to third parties.

4. Your Rights with regard to personal data

As per the GDPR, you have the following rights:

- right of access, i.e. the right to receive information from UkrAgroConsult on whether your data are processed and, where possible, to have access thereto;

- right to rectify/delete your data – this means the right to correct inaccurate and/or incomplete data, and to delete data, if the request is legitimate;

- right to restrict processing your data – this means the right to demand suspending data processing, if the request is legitimate;

- right to portability of your data – this means the right to obtain your data in a structured format commonly used and read, and the right to transfer the data to other operators;

- right to object – this means the right to object to the processing of your data, if the request is legitimate, including when these data are processed for marketing or profiling;

- file a complaint to a supervisory authority in case of illicit data processing.

Contact us at the below address (see Paragraph 10) for amendment/removal or any other question regarding your personal data and these rights.

You may also choose to stop receiving our newsletters or marketing communications by following the unsubscribe instructions included in these emails or you can contact us at the address given below (see Paragraph 10).

Should you have any questions regarding exercising your rights, you may contact us at the address given below (see Paragraph 10).

UkrAgroConsult collects, stores and uses your information as necessary for complying with our legal obligations, resolving disputes and executing our contracts.

UkrAgroConsult may also disclose your personal information in the following instances:

- as required by law such as to comply with a subpoena etc.;
- when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request;
- if UkrAgroConsult is involved in a merger, acquisition, or sale of all or a portion of its assets, you will be notified via email and/or a prominent notice on our website;
- to any other third party with your prior consent to do so.

5. Personal data of children

UkrAgroConsult does not collect personal data of visitors under 16 years of age. If the child's parents or other legal representatives reveal that the child provided some information to UkrAgroConsult, and decide that these data must be erased, the parents or other legal representatives have to contact us at the address given below (see Paragraph 10). In this case we shall erase the relevant personal information immediately.

6. Security of personal data

UkrAgroConsult undertakes to carefully safeguard your personal data and follow all generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it, as well as to take preventive measures for protecting it against loss, misuse or alteration. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security. If you have any questions about security on our website, you can contact us at the address given below (see Paragraph 10).

We will retain your personal data for the period necessary to fulfill the purposes set out in this Policy. If you wish to cancel your account or request that we no longer use your information to provide you services contact us at the address given below (see Paragraph 10).

UkrAgroConsult will delete stored data upon expiry of the storage period set by law or by an agreement, or if UkrAgroConsult no longer needs storing certain data. You have the right to demand at any time to erase information on you from the UkrAgroConsult database. You also have the right to withdraw at any time the consent to using and processing your personal data.

In case of leakage of personal data, UkrAgroConsult commits itself to taking the actions specified under the GDPR.

7. Tracking via the Internet

UkrAgroConsult website collects and stores data for marketing and optimization purposes using the Webtrekk GmbH technology. These data can be used for creating user profiles under pseudonyms. The website may use cookies.

Without express consent of our users, the data collected by the Webtrekk technology are not used for identification of the visitor's person and not added to any other personal data of the person under pseudonym. You may request to have your personal data no longer collected and stored by the Webtrekk technology. To do so, you need to contact us at the address given below (see Paragraph 10).

8. Use of built-in social network modules

The technical outfit of our website includes the build in of modules ("built-in modules") for the social networks facebook.com, linkedin.com, twitter.com, instagram.com, web.telegram.org and for youtube.com. These services are provided by the companies Facebook Inc, LinkedIn, Twitter Inc, Instagram Inc, Telegram FZ-LLC, Google LLC, respectively ("providers").

To enhance the protection of your personal data while visiting our webpages, these built-in modules work like buttons that can be activated by a click of the mouse. This build-in form does not keep you logged in to the providers' servers when you are switching between any of our website's pages having such built-in modules. Only if you activate the built-in modules and thereby allow data transmission, the browser will set up a direct connection with the providers' servers. The content of various built-in modules is then transmitted by the respective provider directly to your browser and displayed on the screen of your computer.

Additional information on the data collection and use by the social networks and that on the rights and possibilities for protecting your confidentiality under the above-mentioned circumstances, is available in the providers' recommendations on data protection/confidentiality.

To avoid logging in to the social networks accounts while visiting our website, you should log out from the respective account prior to visiting our webpages.

9. Changes to Confidentiality Policy and other terms

UkrAgroConsult may change the terms of this Confidentiality Policy by publishing a new version of the Confidentiality Policy on its website.

Users (customers) of UkrAgroConsult undertake to regularly look through these terms to keep yourself aware of how UkrAgroConsult protects information on users of the website.

UkrAgroConsult will not be liable for damages or losses incurred by a user or a third party in the result of misunderstanding or non-understanding of the terms of this Confidentiality Policy, guidelines or instructions on the use of the website services, the data placement procedure, and other technical matters.

Should any provision of the Confidentiality Policy, including any paragraph or its part, is recognized as unlawful or invalid, other provisions that comply with law remain in effect and valid. In this case, any invalid or unfeasible provision is considered altered, corrected to an extent necessary for ensuring its validity and feasibility.

This Confidentiality Policy becomes applicable to the website user, once the user consents to the Policy terms while passing the registration procedure on the UkrAgroConsult website.

10. Inquiries

In cases related to your personal data, please contact UkrAgroConsult: uac-info@ukragroconsult.org